

AUDIO MESSAGING

LICENSES



when communication is **critical**

FEATURES

- **Support wide set of applications including auto-attendant, PA broadcasting, voice response and voice driven menus**
- **Safe and reliable storage of audio message in flash memory**
- **Easy to record messages from PC**
- **Easy to initiate audio messages from 3rd party systems using OPC, STENTOFON SDK or STENTOFON Data Protocol**

DESCRIPTION

Both the Basic and the Enhanced Audio Messaging Licenses have the capability of storing and playing audio messages from the AlphaCom XE server. The messages are stored in safe and reliable flash memory on the main processor card. The feature set of the license is compatible with that of the ASVP card, but offers some important functionalities in addition.

The audio messaging license offers a wide set of applications and functions, some of which are:

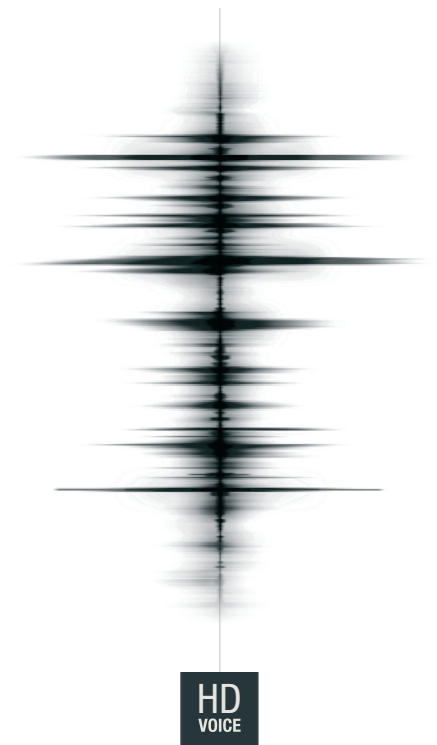
- Live PA and group call broadcast with recall for handling feedback and verifying messages
- Prestored PA and group call broadcast
- Scheduled or event-based PA and group call broadcast
- Auto-attendant with voice guided menus for handling incoming calls
- Voice response for call request waiting messages and absence messages
- Integration with 3rd party systems via OPC, STENTOFON SDK and STENTOFON Data Protocol

When the audio messaging license is activated, the AlphaCom XE server will have a set of default messages such as absence, alarm and general information messages. It is easy to modify the default messages as well as to add new messages. Both new and modified messages can be recorded from an intercom station.

Furthermore, it is possible to create messages on a PC and upload these to the server via AlphaWeb. This means that you can use your favorite audio and music programs to create messages, which can then be uploaded to the AlphaCom XE server.

The audio messaging license comes in three versions – Basic, Enhanced and PA Recall. The licenses are different in terms of:

- Audio storage capacity
- Set of default audio messages
- Interactive complex message generation (Enhanced License only)
- Compatibility with hardware versions (see Specifications overleaf)



ORDER NUMBER	DESCRIPTION	SHIP WEIGHT
1009648500	Basic Audio Messaging license	
1009648501	Enhanced Audio Messaging license	
1009648502	PA Recall License	

AUDIO MESSAGING LICENSE

SPECIFICATIONS

Field of use	Expanding n AlphaConXE solution with advanced audio messaging functions
Memory type	Flash
Storage capacity	Basic license: 2 MB Enhanced license: 10 MB
Audio coding	16 kHz sampling rate (PCM/ADPCM)
Audio format	WAV files
Advanced functions	Message scheduling via Event Handler PA recall (feedback and verification) Interactive complex messages (enhanced license only) Voice menu support OPC support STENTOFON SDK support STENTOFON Data Protocol support Priority broadcasting (alarm, high, normal, low)
1009648500- Basic Audio Messaging license	Requires AMC-IP version 1.1 hardware Functions included: Delayed PA broadcast using recall to prevent feedback problems 1 auto-attendant message 2 MB memory storage for audio messages
1009648501 – Enhanced Audio Messaging license	Requires AMC-IP version 1.1 hardware Functions included: Delayed PA broadcast using recall to prevent feedback problems 3 auto-attendant messages 10 MB memory storage for audio messages Full ASX functionality
1009648502- PA Recall License	Can be installed on both AMC-IP version 1.0 and AMC-IP version 1.1 hardware Function included: Delayed PA broadcast using recall to prevent feedback problems